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July 1, 2020

**VIA ELECTRONIC FILING**

The Honorable Jocelyn Boyd  
Chief Clerk / Executive Director  
Public Service Commission of South Carolina  
101 Executive Center Drive, Suite 100  
Columbia, South Carolina 29210

Re: Application of Blue Granite Water Company for Approval to Adjust Rate  
Schedules and Increase Rates - Docket No. 2019-290-WS

Dear Ms. Boyd:

Pursuant to Commission Order No. 2020-306, issued in the above-referenced proceeding, please find attached for filing the Quarterly Performance Report on behalf of Blue Granite Water Company (the "Company"), which explains the Company's efforts to improve responsiveness and customer satisfaction, and provides the details and resolution of customer complaints. In the Commission's decision on rehearing, issued on May 28, 2020 in this proceeding, it granted the Company's request for clarification that this report need not contain customer addresses due to confidentiality concerns.

Pursuant to Order No. 2020-306, the Company is also required to provide the Commission an update on information provided in its bill format on or before July 1, 2020. In its decision on rehearing, the Commission granted the Company's request for clarification of this directive. The Company will make a compliance filing related to its bill format following the issuance of the Commission's order on rehearing.

Kind regards,

Sam Wellborn

SJW:tch

Enclosure

c w/enc: Parties of Record (via email)  
Donald H. Denton, President (via email)  
Dante Destefano, Financial Planning & Analysis Manager (via email)